

SIMPLE DEVICE SIMPLIFY YOUR LIFE

Email: support@meross.com

Website: www.meross.com

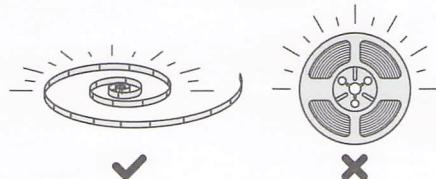


Made in China

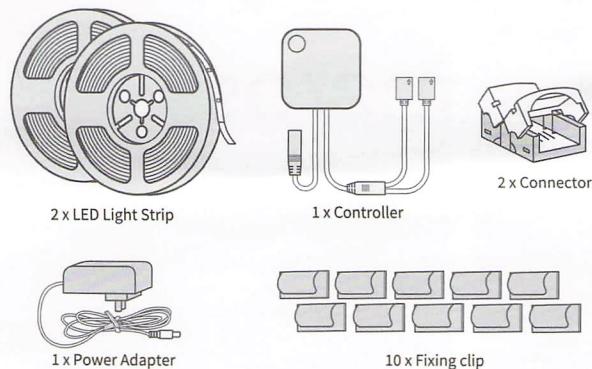


Safety Tips

1. The LED light strip consume DC 12V power, **NEVER** connect it to DC 24V.
2. Do **NOT** immerse the light strip/controller/power adapter into water.
3. Do **NOT** light the strip on for over 5s when they are rolled on the plastic reel.



Package Contents



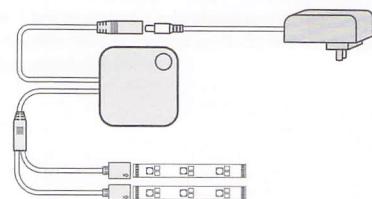
* If you find any part is missing in the package, please contact support@meross.com, we will provide proper solution for you.

Installation Guide

1. Download the Meross app.

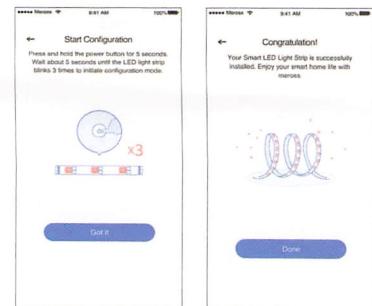


2. Connect the power cable and power the device up.



3. Set up the device.

- (1) For Android user. Open Meross app and tap + on the top right, just follow the instructions in Meross app and you will set it up in minutes. If you want to use HomeKit with an iOS device after setup on Android. Just launch your Home app and scan or input the code printed on the device or user manual. No reset or extra configuration needed.



- (2) For iOS user, please follow instructions below.

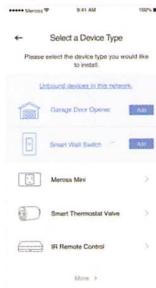
- a. Please ensure that your iPhone or iPad is **connecting to a 2.4GHz Wi-Fi**. Or you may not be able to set it up.
- b. Please make sure you are having **iOS 12 or above**. We recommend you to upgrade to iOS 13 to have better HomeKit user experience.
- c. Use Apple Home app instead of Meross app to set it up. Just launch your Home app and tap "Add Accessory" or + on the top right and follow the instructions. It may take a few minutes and then you'll be all set. The setup code and QR code are printed on the device and the user manual.



d. If the QR code won't work, please tap "Don't Have a Code or Can't Scan" and choose MSL320. Input the code on the label and wait. You should be able to set it up in a minute.



e. After that, if you'd like to manage your MSL320 in Meross app, please connect your iPhone to the same home Wi-Fi and launch your Meross app and tap + on the top right. It will help you find devices in the same Wi-Fi network. Just tap add and you'll be able to manage MSL320 in Meross app. For example, upgrading firmware and binding to Amazon or Google voice assistants.



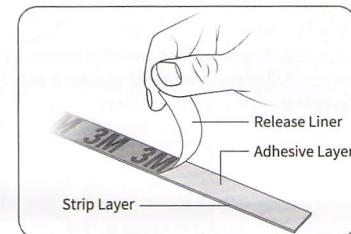
Note:

1. According to Apple HomeKit, the only way to set up HomeKit accessory with iOS is Home app. If you don't want to set up with Home app, you will have to use an Android device.
2. If you can't setup the device with Home app. It might be that the iOS is having cache issue with Homekit device. Please try to
 - a. Reset the device and kill the Home app and retry.
 - b. Restart your iOS and retry. (This is important.)
 - c. Ensure that your iOS is connecting to 2.4G of your home Wi-Fi.
 - d. Have your iOS to forget all other Wi-Fi in your home.

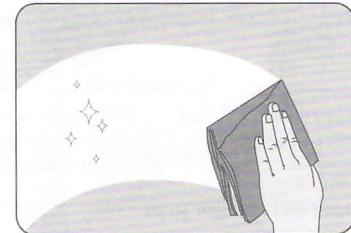
You can also contact us at support@meross.com. We are always happy to help.

4. Relocate MSL320 to your desired place. No extra configuration is required. Please make sure your desired place is covered by Wi-Fi.

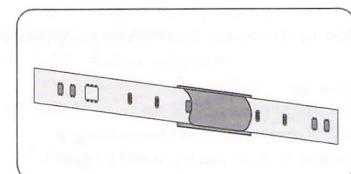
5. Use the provided clips or the 3M tape on the light strip to hang or attach the device at the place you desire.



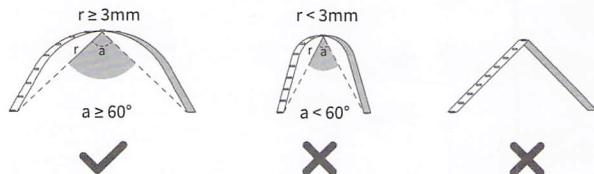
Note: Please be careful not to tear off the adhesive tape.



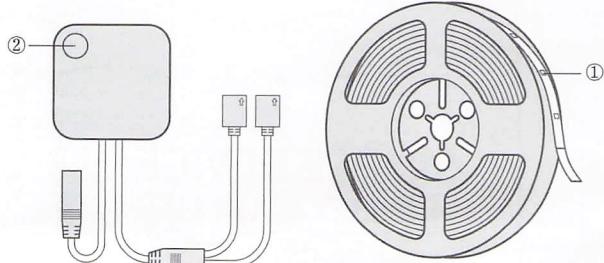
Note: Please make sure the surface smooth, dry, clean. DO NOT stick the led strip on the surface, such as knitted/wool fabrics, dust wall, rough plastic surface, frosted glass.



Tips: How to make a 90 degree turn with the smart LED light strip?



LED and Button Rules



① **LED light strip:** Flash 3 times to enter into configuration mode.

② **Power:** Short press to turn light strip ON/OFF. Long press 5s to factory reset the light strip.

How to Use

1. General Settings



Device name:

Change device name.

User manual:

Check user manual.

2. Voice Control



Amazon Alexa & Google Assistant:

Check how to pair Amazon alexa and Google assistant on *Account->Integration*.

Amazon Alexa works with amazon alexa

The example commands are as followings:

- “Alexa, set the smart light strip to red.”
- “Alexa, set the smart light strip warmer.”
- “Alexa, dim smart light strip by 30%.”

Google Assistant: works with the Google Assistant

The example commands are as followings:

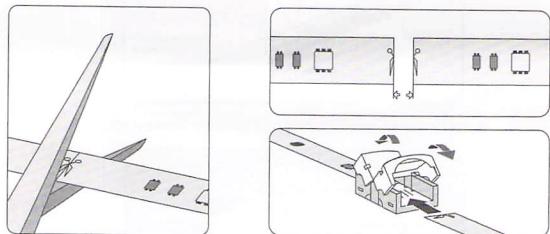
- “Hey Google, brighten smart light strip.”
- “Hey Google, set the smart light strip to cool light.”
- “Hey Google, change the smart light strip to magenta.”

FAQ

At Meross we strive to assure your satisfaction. Any questions about Smart WiFi LED Light Strip please feel free to contact support@meross.com.

1. Can I cut and splice the light strip?

Yes, the light strip is cut-able. Please use the provided connector to splice the 2 light strips, as the output of the provided power adapter is only 12V/3A, it can support powering up light strip of 32.8ft long or less.



Note: Please make sure that the metal terminals are exposed and meet each other.

Note: It is hard to reopen the connector once it is fixed, please make sure to aim the two light strips as close as possible.

2. How do I reset my Smart WiFi LED Light Strip?

Press and hold the power button for 5 seconds, it will reset and enter Wi-Fi configuration mode. Note that factory reset will erase all your custom settings, and you'll have to set it up again.

3. What should I do when my Meross app is unable to control the added Smart WiFi LED Light Strip?

Please check the following:

- Check the main Wi-Fi internet connection.
- Make sure the main Wi-Fi password hasn't been changed.
- Hold button for 5 seconds to reset and try to add it again.